

USSD PIN Registration

How to Register your PIN via
***222*5#**

User Guide



eCitizen



KENYA REVENUE
AUTHORITY

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Process at a glance

01

Dial *222*5#

02

**Select option 2
PIN registration**

03

Provide details

04

**Confirmation
Message with a
download link**

Note: For other service providers which are not Safaricom, use *222# then option 5 to access KRA services

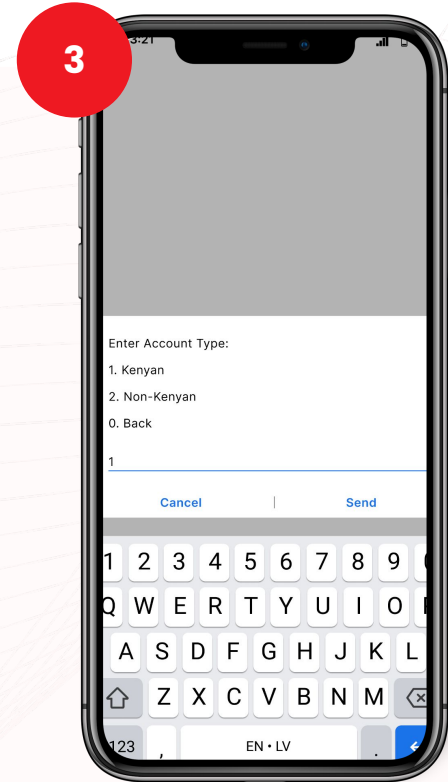
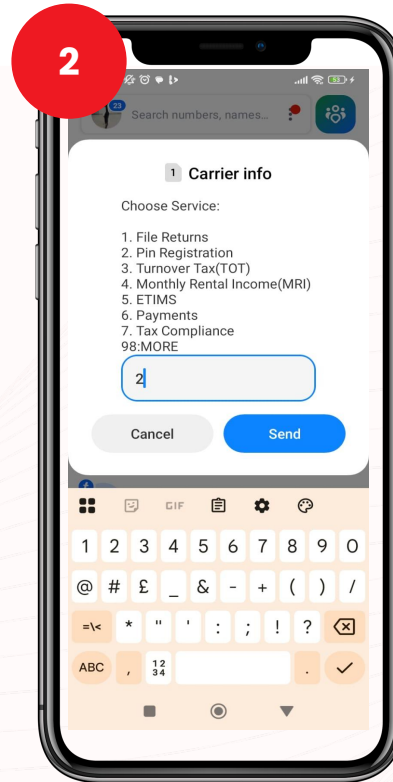
Getting Started

- Dial *222*5#
- If you click **Cancel**, the USSD session ends



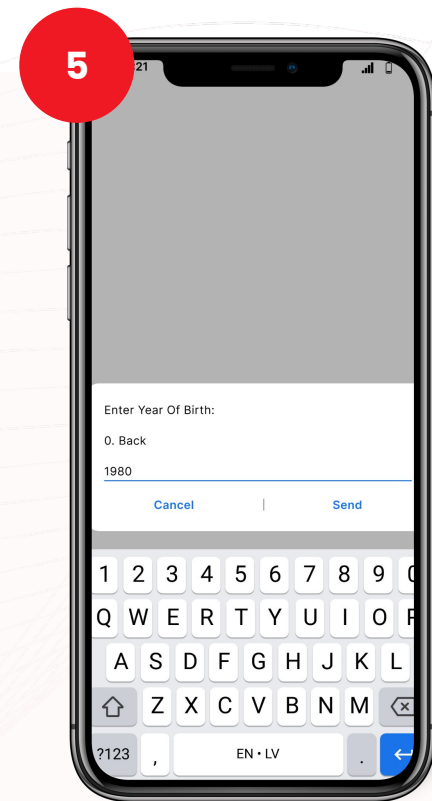
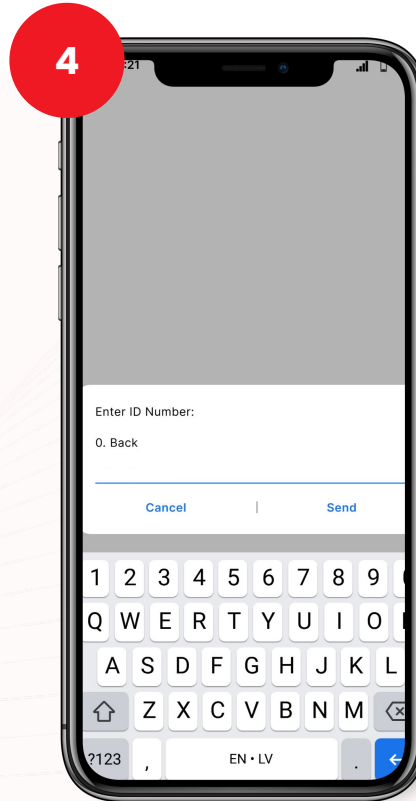
PIN registration

- Enter Option 2 – **PIN Registration**
Click **Send**
- Proceed to select your **Account type**
Then click **Send**



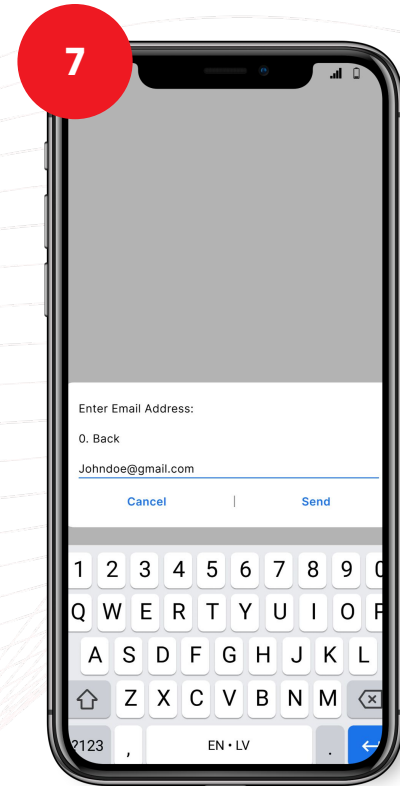
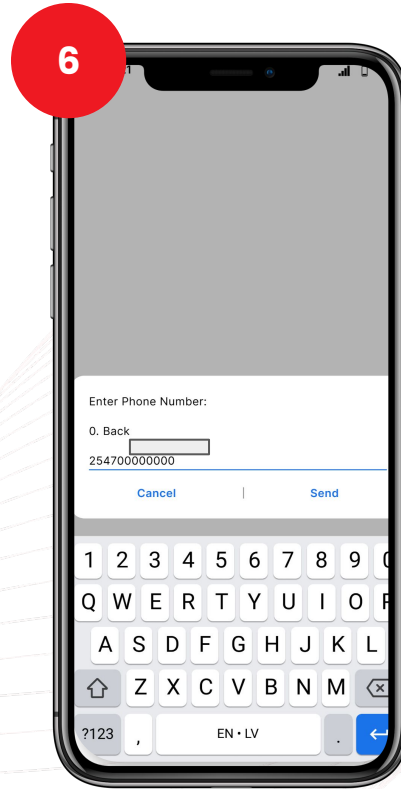
Provide Details

- Enter your **ID Number**
Click **Send**
- Proceed to enter your **Year Of Birth**
Then click **Send**



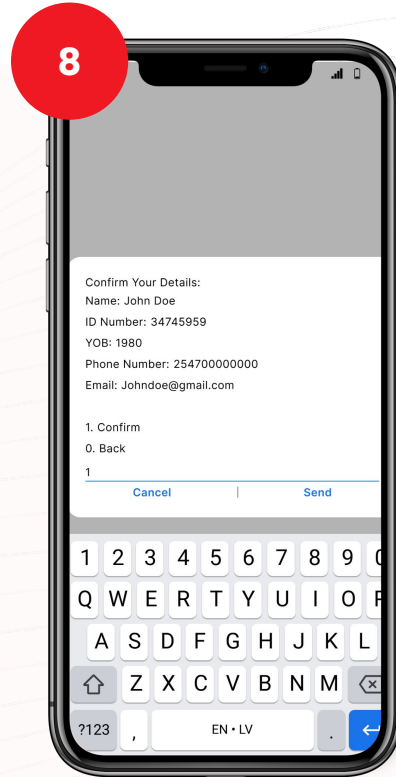
Provide Details

- Enter your **Phone Number**
Click **Send**
- Proceed to enter your **Email Address**
Then click **Send**



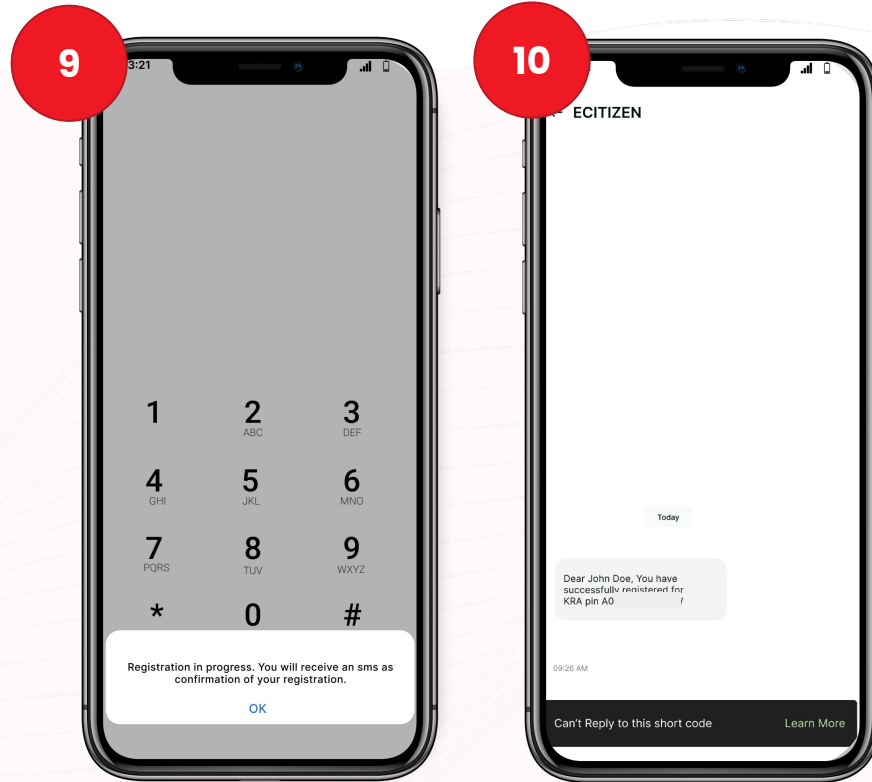
Details Confirmation

- Read through details provided.
- Enter option 1- **Confirm**
Then click **Send**



Message Confirmation

- A pop up notification will be sent for successful PIN registration
- A confirmation message is sent with a link to download the PIN Certificate



DIAL *222*5#

**IT TAKES YOU LESS
THAN 30SEC TO
GET YOUR SERVICE**

Call or Whatsapp: **0711 099 999**
Email: **callcentre@kra.go.ke**

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