

Get Tax Compliance Certificate (TCC) via *222*5#

User Guide



REPUBLIC OF KENYA



eCitizen



KENYA REVENUE
AUTHORITY

Tulipe Ushuru, Tujitegeme!

Process at a glance

Starter Pack

01

Dial *222*5#

02

Select option 6
(TCC application)

03

Select
application
reason

04

Receive a
notification
with a link

05

Download
certificate

Note: For other service providers which are not Safaricom, use *222# then option 5 to access KRA services

Introduction

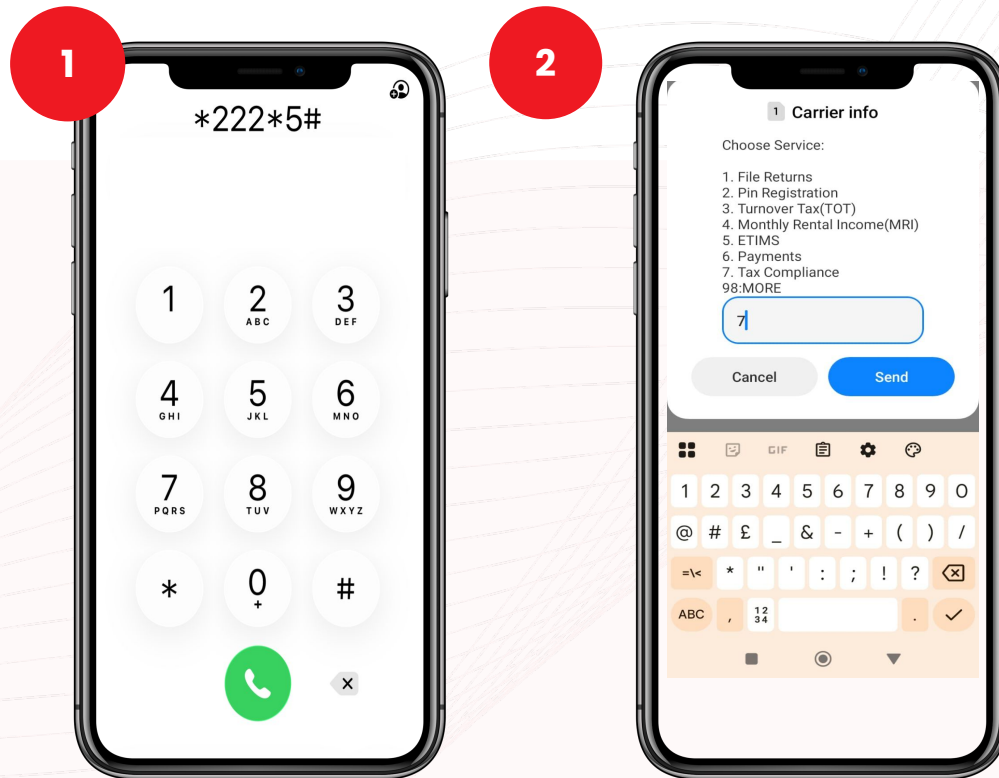
A Tax Compliance Certificate is an official document issued to an individual or business confirming that they have fulfilled their tax obligations.

This manual outlines how to easily access this service through **USSD**.



Getting Started

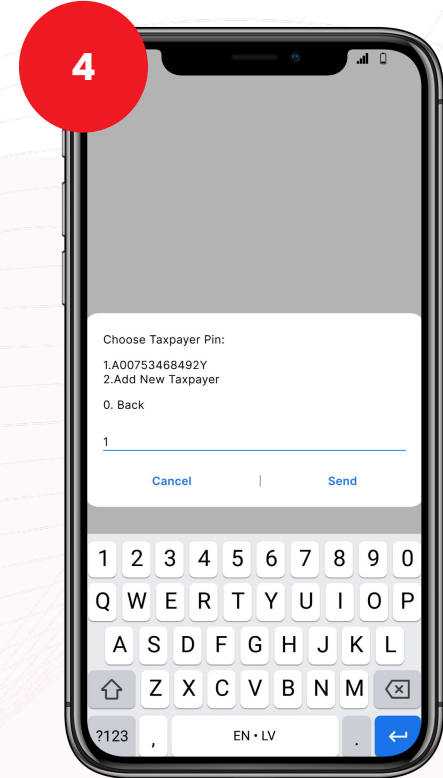
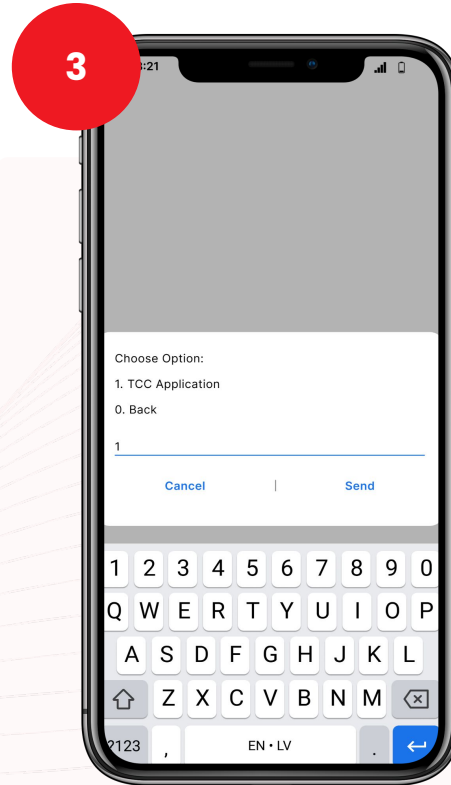
- Dial *222*5#
- Enter Option 7 – **Tax Compliance Certificate Tax(TCC)**
Click **Send**



Select Option & PIN

- Select **1** for **TCC Application** and click **Send**
- Select **1** to use an existing KRA PIN or **2** to add any business associated to you (Company PIN).

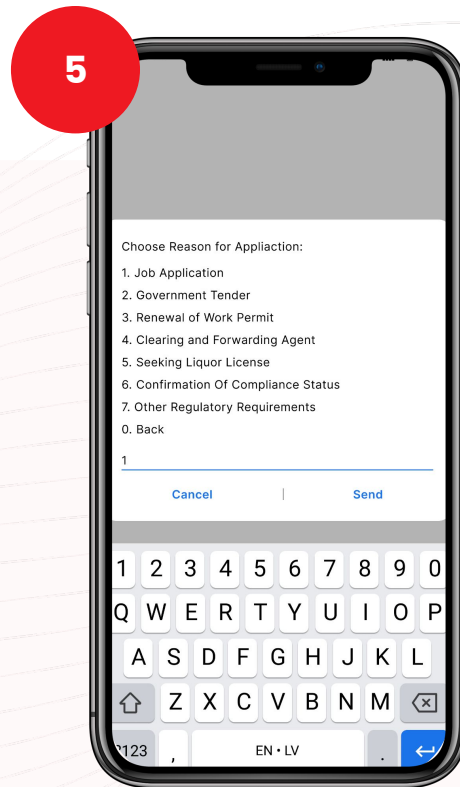
Note: For a first time USSD user, you are required to provide ID No and Year Birth to be onboarded on the platform



Application Reason

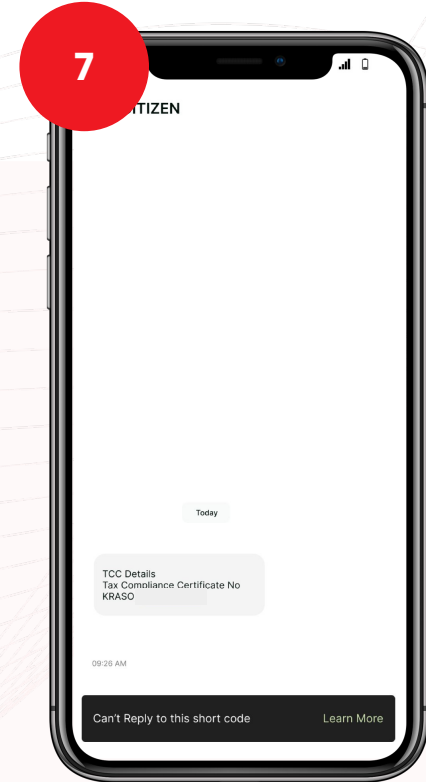
Select reason for application from the options;

1. Job application
2. Government tender
3. Renewal of work permit
4. Clearing and forwarding agent
5. Seeking liquor license
6. Confirmation of compliance status
7. Other regulatory requirements



TCC Notification

- Upon successful application, you'll receive a text message with a **link** to your Tax Compliance Certificate (TCC) and you can **download** to save.
- If unsuccessful, you'll receive a rejection message with reasons.



DIAL *222*5#

**IT TAKES YOU LESS
THAN 30SEC TO
GET YOUR SERVICE**

Call or Whatsapp: **0711 099 999**
Email: **callcentre@kra.go.ke**

Follow KRA Online

- Facebook: Kenya Revenue Authority
- X: @KRACare
- Instagram: @kra_care
- LinkedIn: Kenya Revenue Authority
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