

Verification

Access Kenya Revenue
Authority Verification
services via ***222*5#**

User Guide



REPUBLIC OF KENYA



eCitizen



KENYA REVENUE
AUTHORITY

Tulipe Ushuru, Tujitegeme!

Process at a glance

01

Dial *222*5#

02

Select option
98 more

03

Select option 9

04

For Checker

Option 1- PIN Checker
Option 2 -Import certificate checker
Option 3 - PIN retrieval
Option 4- Staff checker
Option 5 -Tax station checker

Note: For other service providers which are not Safaricom, use *222# then option 5 to access KRA services

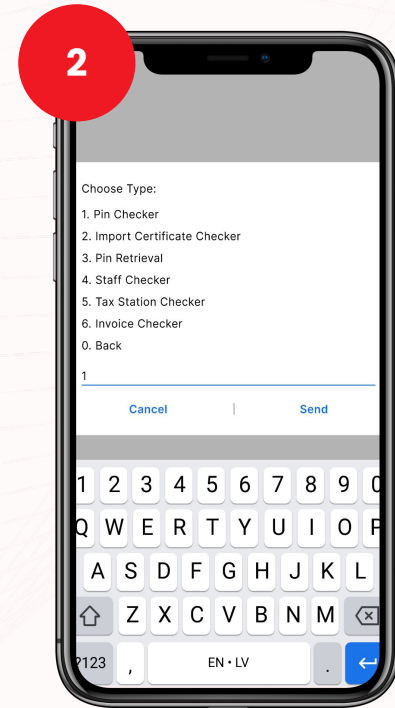
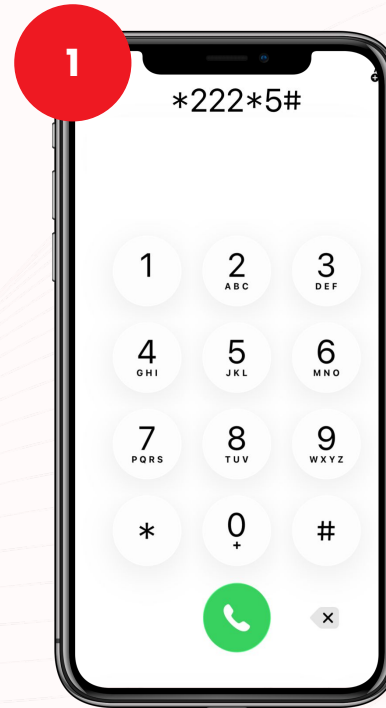
Introduction

You'll be able to do the following:

- **PIN Checker**
- **Import Certificate Checker**
- **PIN Retrieval**
- **Staff Checker**
- **Tax Station Checker**

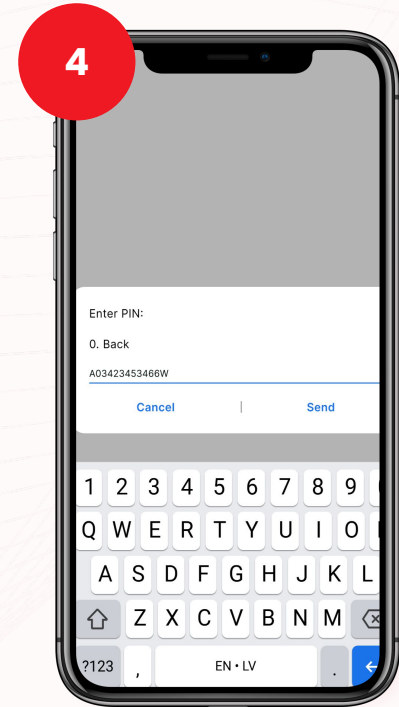
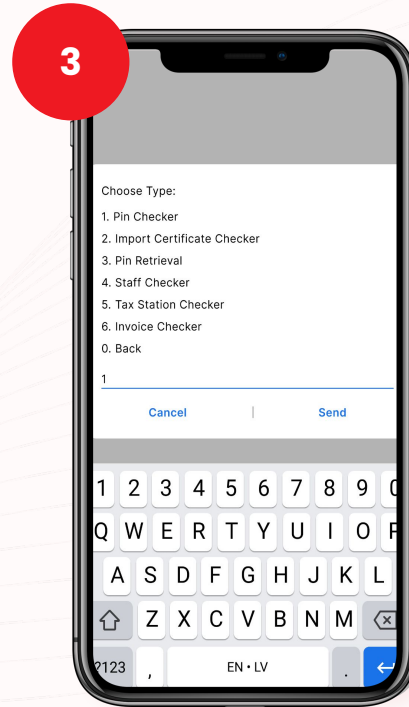
Checker services

- Dial ***222*5#**
- Enter Option **98 - More** then click send.
- Enter Option **9-Other Services** then click send.



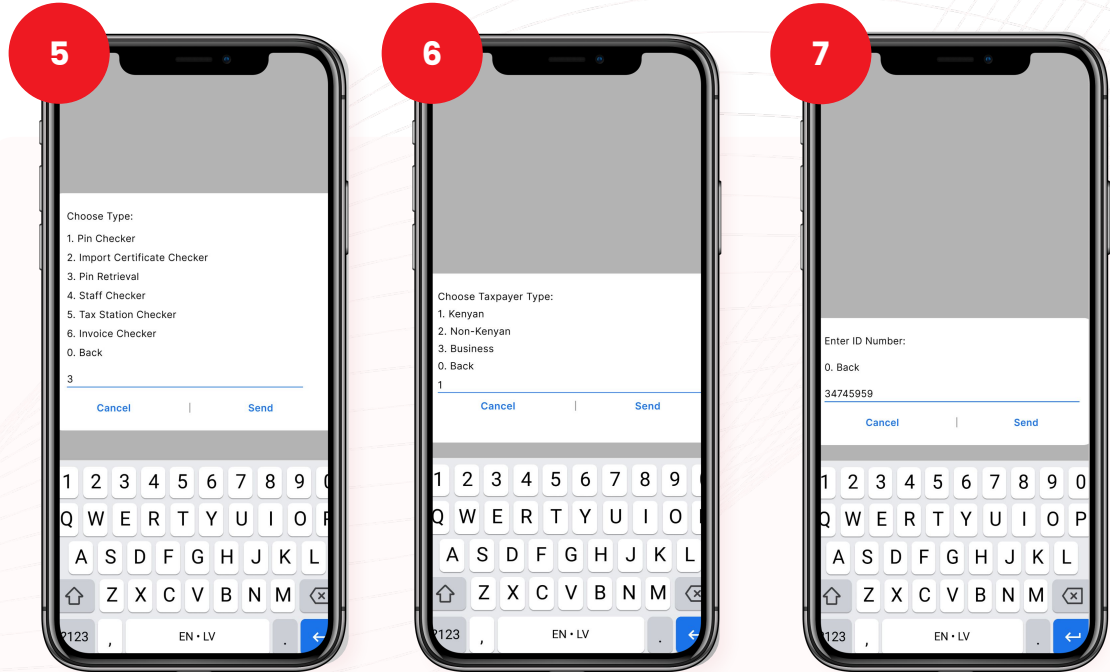
PIN Checker

- Enter Option 1 – **PIN checker** then click send.
- Proceed to enter PIN and click send.



PIN Retrieval

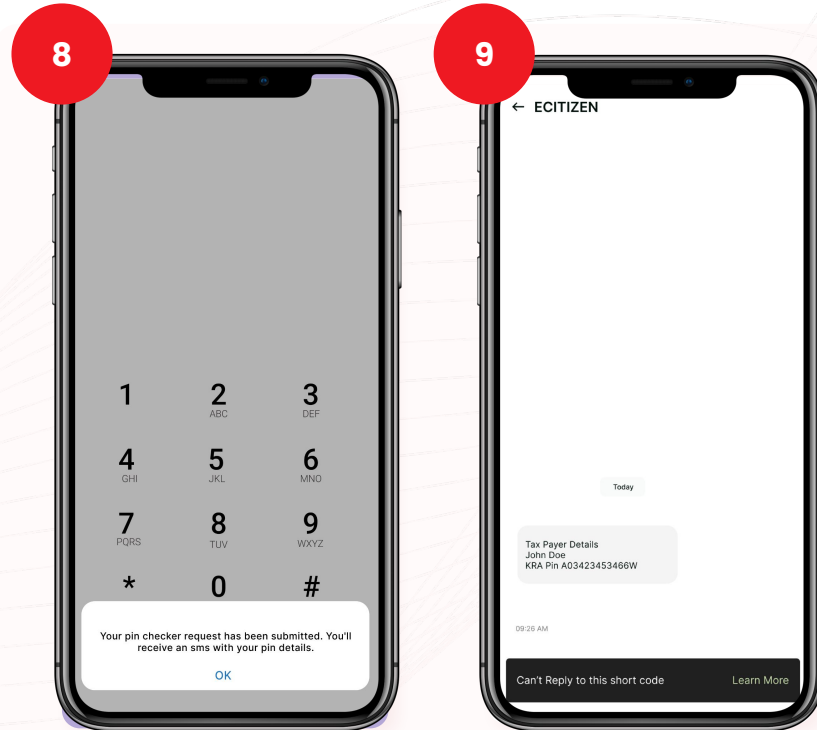
- Enter Option 3 – **PIN retrieval** then click send.
- Proceed to select option 1 – Kenyan and click send
- Proceed to enter your ID Number



Confirmation Message

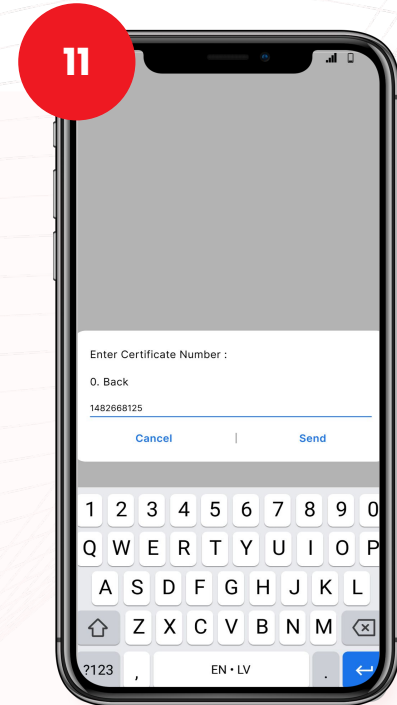
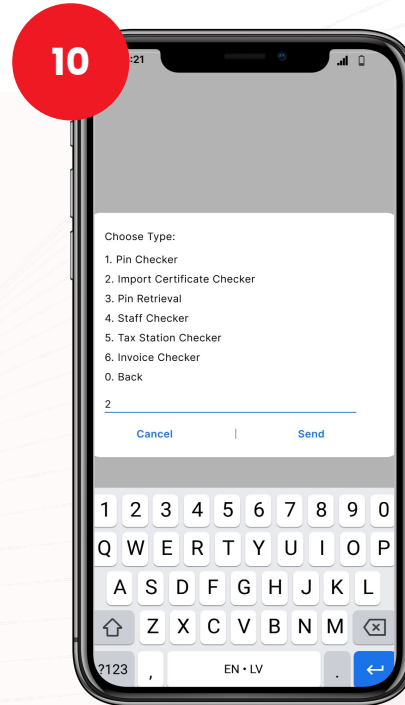
A pop-up notification will confirm successful request submission.

You can then view the tax payer details such as the **name, PIN and station** on a text message.



Import Certificate Checker

- Enter Option 2 - **Import Certificate Checker** then click send.
- Proceed to enter certificate number and click send.



Confirmation Message

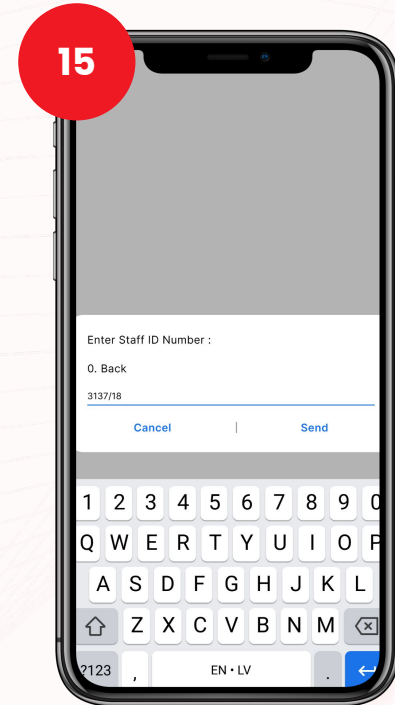
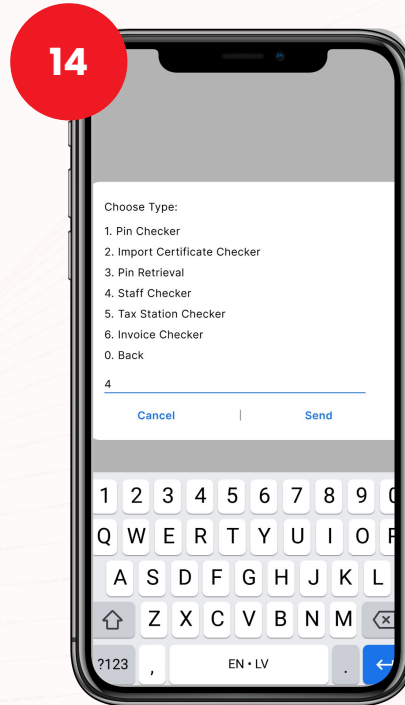
A pop-up notification will confirm successful request submission.

You can then view the certificate details such as **Certificate number**, **Class of goods**, **Date of issue** and **Status** on a text message sent.



Staff Checker

- Enter Option 4 – **Staff checker** then click Send
- Enter the National ID Number of the officer and click send



Confirmation Message

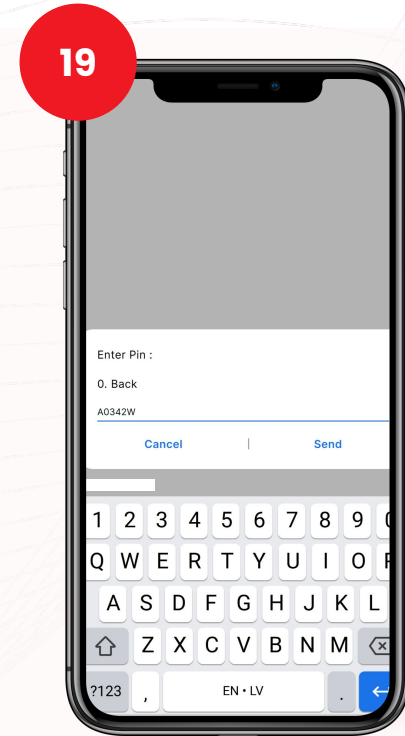
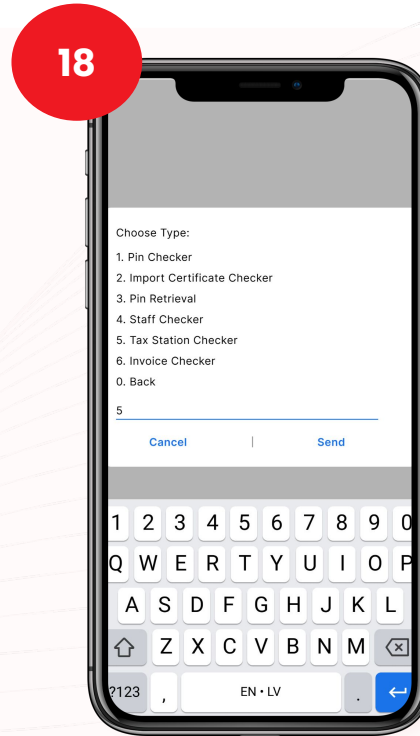
A pop-up notification will confirm successful request submission.

You can then view the certificate details such as **Department name**, **Employee number**, **ID number**, **Status** etc on a text message shared.



Tax Station Checker

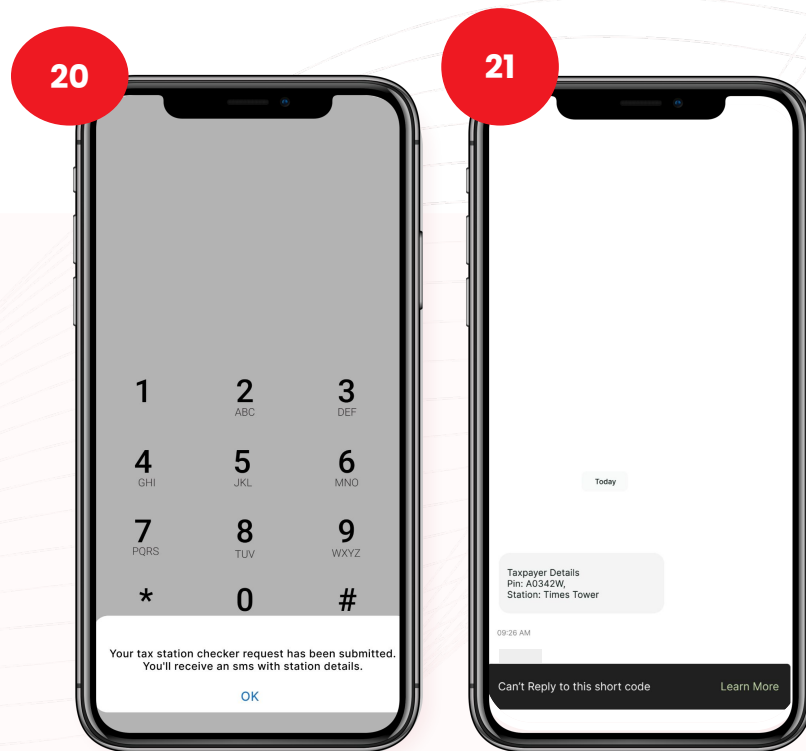
- Enter Option 5 - **Tax station checker** then click send
- Proceed to enter PIN and click send



Confirmation Message

A pop-up notification will confirm successful request submission.

You can then view the certificate details such as **Taxpayer details** and **Station** on a text message sent.



DIAL *222*5#

**IT TAKES YOU LESS
THAN 30SEC TO
GET YOUR SERVICE**

Call or Whatsapp: **0711 099 999**
Email: **callcentre@kra.go.ke**

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