

23rd September, 2020

To all Prospective bidders,

TENDER NO.KRA/HQS/NCB-004/2020-2021 – SUPPLY, IMPLEMENTATION, INTEGRATION, TRAINING AND COMMISSIONING OF EMPLOYEE PERFORMANCE PRODUCTIVITY SOLUTION.

RE: CLARIFICATION SET “1”

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications highlighted below for the above tender.

Table 1: Clarification to Bidder’s Query

No.	Bidders Questions	KRA’s Response
1.	On page 24 section 2, under Scope and page 28, section General Description (iii) and page 31, section 12 (ii) it is required that the solution is to be hosted on premise. This seems odd since the rest of the requirement seem to point to a cloud solution. Could you please confirm if this is an error or if indeed the intention is as stated (on-premise implementation/hosting)?	<i>The solution is to be hosted on-premise</i>
2.	On page 29, under Task Management, it is required that the solution, must integrate with Lotus Mail for email alert. Is this also an error, since most organisation are no longer using Lotus Note for email?	<i>The Authority uses Lotus Mail</i>

The clarifications form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this clarifications.

Regards,



Benson Kiruja

For: Deputy Commissioner - Supply Chain Management