

18TH APRIL, 2019

TENDER NO: KRA/HQS/NCB-041/2018-2017: SUPPLY, DELIVERY AND INSTALLATION OF ICT INFRASTRUCTURE SET UP AT KRA SHIMONI JETTY FUEL STATION

To all Bidders,

CLARIFICATIONS/ADDENDUM SET "2"

ITEM 1 CLARIFICATIONS

ITEM NO.	CLARIFICATION QUERY	RESPONSE
1.	 Is it mandatory to have manufacturer's authorization to all the items? 	
2.	Could you kindly share direction to the site?	 See the attached Google maps on page 4 Shimoni Jetty Fuel Station is approximately 82 KMS South of Mombasa Town.

ITEM 2 ADDENDUM: ADDITIONAL REQUIREMENT OF WAN CONNECTIVITY AND INTERNET FOR SHIMONI JETTY STATION

Instructions to Bidders

- Bidders are required to fill the tables below (Table 1 and 2).
- Bidders <u>MUST</u> provide substantive response for all itemized features as per the table below irrespective of any attached technical documents. Use of *Yes*, *No*, *tick*, *compliant* etc. will be considered non responsive.
- Bidders <u>MUST</u> append official company stamp and/or authorized signature on all attached technical data sheets

Table 1: LINK

No.	FEATURE	MINIMUM SPECIFICATIONS	BIDDER'S RESPONSE
1	Description	The service provider for the service must have presence at the KRA Data Centers for ease of integration.	
2	Media	Must be a reliable and cost effective media. It can be a Fiber/Copper/Wimax links end to end or last mile.	
		Connection to the CPE should be via RJ-45 Ethernet port.	
3	Bandwidth	At least 4MB and easily upgradable.	*



No.	FEATURE	MINIMUM SPECIFICATIONS	BIDDER'S RESPONSE
4	Type of connectivity and configurations	The solution should be a managed solution supporting layer 3 MPLS point and dynamic multipoint VPNs over MPLS network configurations.	
5	End points	From Times Tower/Ushuru Pension Towers (point A) to shimoni jetty station(Point B)	
6	Uptime/ Availability	Guaranteed uptime: minimum of 97% availability	
7	Service Contracts	Should be prepared to sign a Service Level Agreement.	
8	Delivery	Supplier will deliver and install all associated equipment including the router as per the specifications in table 2 below and must provide the delivery and installations timelines.	

Note: The bidder must provide substantive response per feature as indicated in the table above. Use of the YES, Tick, Compliant etc. is not acceptable and the bid will be considered non-responsive.

Table 2: Internet

TECHNICAL SPECIFICATIONS FOR INTERNET SERVICE FOR SHIMONI JETTY STATION.				
No.	FEATURE	MINIMUM SPECIFICATIONS	BIDDER'S RESPONSE	
1	Media	Must be a reliable and cost effective media. It can be a Fiber/Copper/Wimax links end to end or last mile. Connection to the CPE should be via RJ-45 Ethernet port.		
2	Bandwidth	At least 4MB and easily upgradable.		
3	Type of connectivity and configurations	The service to be deployed on a separate small office router/firewall to be provided by the provider. It should be a managed solution with managed firewall service by the service provider.		
4	Uptime/ Availability	Guaranteed Uptime: minimum of 97% availability		
5	Service Contracts	Should be prepared to sign a Service Level Agreement.		
6	Delivery	Supplier will deliver and install all associated equipment including the router as per the specifications in table 2 below and must provide the delivery and installations timelines.		



ISO 9001:2015 CERTIFIED





Note: The bidder must provide substantive response per feature as indicated in the table above. Use of the YES, Tick, Compliant etc. is not acceptable and the bid will be considered non-responsive.

This Clarification/addendum form part of the bidding document and is binding to all bidders. All other terms and conditions of the tender remain the same. Bidders who have already downloaded the bidding documents are required to immediately acknowledge the receipt of this clarification.

Benson Kiruja

For: Deputy Commissioner - Supply Chain Management.