



KENYA REVENUE AUTHORITY

ISO 9001:2015 CERTIFIED

ADDENDUM SET "2"

28th January 2025.

To all Prospective bidders,

**REF: RENEWAL OF LOAD BALANCERS SUPPORT SUBSCRIPTIONS AND
PARTNER SUPPORT FOR A PERIOD OF TWO (2)
TENDER NO. KRA/HQS/NCB-018/2024-2025**

Kenya Revenue Authority wishes to inform prospective bidders of the following clarification/ addendum:

NO.	Tender Document reference	CLARIFICATION REQUEST	KRA RESPONSE/ ADDENDUM
1.	Page 33 Table 3 OEM Support Subscription	We would like to seek clarification on the Partner Premium Support options from F5. Can a partner provide either of the two options?	Bidders are advised that support applicable would constitute either Partner Support Premium or OEM Premium Support as long as the services delivered to KRA are the same. Note: For Partner Support Premium bidder must attach evidence of GSI Global System Integrator Partner to demonstrate ability to provide Level 1-Level 3 Partner Support.
2.	Bidders are advised that tender closing/opening date has been extended to WEDNESDAY, 5TH FEBRUARY, 2025 at 11:00AM		
Note: <ul style="list-style-type: none">Prospective bidders are advised to take note of the revised tender opening date i.e Wednesday, 5th February 2025 at 11.00 a.m.Prospective bidders are advised to ensure that they align their tender security validity with the revised tender opening date i.e. 4th February 2026.			

The Addendum form part of the bidding document and is binding to all bidders. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Martha Wakio

For: Deputy Commissioner - Supply Chain Management