

17th January 2025

CLARIFICATION/ADDENDUM "SET 1"

**KRA/HQS/NCB-018/2024-2025: RENEWAL OF LOAD BALANCERS
SUPPORT SUBSCRIPTIONS AND PARTNER SUPPORT FOR A PERIOD
OF TWO (2) YEARS**

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications/amendments detailed below for the above referenced tender.

S/n	Page No	Section	Specification	Query	KRA Response
1	33	Table 3: OEM Support Subscription	Vendor Skill Support for 3 Years - 2 Nos	Please suggest if the support is for 3 years or 2 years and what's the quantity is it 1 or 2.	Bidders are advised that the Vendor Skill Support is for a period of two (2) years
2	34	A. FINANCIAL EVALUATION	PRICE SCHEDULE Reinstatement of Support	Please suggest details of the same. Is this the reinstatement fees from OEM as a part of delayed renewal. Please confirm	Bidders are advised that the reinstatement costs provided in the Price Schedule is included to accommodate charges required to return back the OEM Support. The First year of the contract commences upon reinstatement
3	34	A. FINANCIAL EVALUATION	Year -1 and Year 2 cost	Please suggest details of the same. Is this the reinstatement fees from OEM as a part of delayed renewal. Please confirm	
4	6 and 33	Scope of Tender Table 3: OEM Support Subscription	1.1 This tendering document is for the Renewal of Load Balancers Support Subscriptions and Partner Support for a Period of Two (2) Years as specified in Section V, Procuring Entity's Requirements. The name, identification and number of this tender are specified in the TDS & Table 3: OEM Support Subscription	Our understanding is KRA is looking for 2 years of renewal of the F5 licenses from the date of expiry of existing contract. Please suggest If not Please suggest the Target start date of the F5 Support Licenses and Vendor Skill support (for line items mentioned in the Table 3 Page No 33)	Bidders are advised that commencement date of OEM Support for year one is 1 st April 2025
5	34	A. FINANCIAL EVALUATION	PRICE SCHEDULE	Please suggest what's the payment model for the F5 support for Year-1 and Year-2. Can we assume that the contract and payment for the project will be done for 2 Years upfront. Please suggest.	Bidders are advised that payment for the subscriptions and support would be payable on an annual basis.
6		Technical Requirements	Serial Numbers and Models	Also share the serial numbers and models for F5 devices to assist with	Bidders are advised that the Serial Numbers and Models have been

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		for Partner Support		getting the pricing for the OEM support Serial Numbers are attached,	shared as per Table marked "Annex 1" below
7	Pg 32	OEM Support Subscription	Table 3: OEM Support Subscription	We are seeking clarity on Table 3: specifies "Partner support Premium" for the WAF, DNS and LTM modules while the Price Schedule table specifies "OEM Premium Support" for the same modules. Kindly help to clarify.	Bidders are advised that Partner Support Premium is replaced with OEM Premium Service and that Partner support captured as Vendor Skill Support.
8	Pg 29	Mandatory Criteria	Mandatory Self Declaration Forms SD1 and SD2	We would like to clarify on the below two self-declaration forms; Is the Managing Director allowed to sign these declarations, or must they be only signed by the person with the power of attorney?	Bidders are advised that the Self Declaration Forms SD1 and SD2 are to be filled by any of the designate officials as defined in the templates i.e. Chief Executive/Managing Director/Principal Officer/Director
EXTENSION OF TENDER CLOSING DATE AND TIME					
PREVIOUS CLOSING DATE AND TIME			NEW CLOSING DATE AND TIME		
22ND JANUARY 2025 at 11.00 AM Times Tower Building			29TH JANUARY 2025 at 11.00 AM Times Tower Building Bidders are advised to align their Bid Securities to the New Tender Closing Date and Time i.e. the Bid security should be valid up to 28th January 2026		

The clarification form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Dominic Oporo, HSC.

FOR: DEPUTY COMMISSIONER - SUPPLY CHAIN MANAGEMENT

Tulipe Ushuru Tujitegemee!



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ANNEX I: SERIAL NUMBERS FOR BIG F5

Big-IP i5000 Series	F5-uqlp-fzyg
Big-IP i5000 Series	F5-upfl-vubx
Big-IP i5000 Series	F5-rpbv-dcmv
Big-IP i5000 Series	F5-qjks-qklx
Big-IP i5000 Series	F5-PHYI-JQZB
Big-IP i5000 Series	F5-MHHZ-OUNY
Big-IP i5000 Series	F5-VKSH-SIZU
Big-IP i5000 Series	F5-TPQU-JPXY

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