

ISO 9001:2015 CERTIFIED

ANNEX 9: Monthly Performance Evaluation Criteria-Leased Security Equipment

S/No	Service Description		Weight %	Score
1.	Monthly Availability of equipment		20	
2.	Response to incidents		20	
3.	Personnel	Operators	10	
		Technicians	10	
4.	Monthly Reports		20	
5.	Penetration Tests		20	

