2nd March, 2026

CLARIFICATION/ADDENDUM "SET 3"

KRA/HQS/NCB-027/2024-2025 - SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING AND MAINTENANCE OF INTELLIGENCE ANALYSIS TOOL FOR A PERIOD OF THREE (3) YEARS

Kenya Revenue Authority wishes to inform prospective bidders of the amendments detailed below for the above tender.

No.	Clarification Sought	KRA response
Data Landscape and Retention		
1.	Please provide indicative figures for current and projected data volumes (structured and unstructured) across all source systems.	Bidders are advised that the data volumes is 10 TB
2.	What are the retention policies for historical data, and will legacy archives be migrated into the new system?	Bidders are advised that; • The retention policies are aligned to KRA's internal policies. • The focus of the tool is not on legacy systems.
3.	For each source system, what is the approximate current size, daily ingestion rate, and expected growth over the three-year contract period?	Bidders are advised that it is approximately 10TB for a span of three years. There is no daily injection rate.
Integration Scope and Methods		
4.	Could KRA provide a detailed inventory of the source systems to be integrated, including technology type (e.g., Hadoop distribution, Oracle version, PostgreSQL) version, deployment model (on-premises, cloud, hybrid), and any existing ETL or API layers? For each source system, what is the approximate current data volume, daily ingestion rate, and expected growth over the three- year contract period?	Bidders are advised that; • KRA shall not disclose the source systems available in their data sources at this point. • The information has been provided for in the tender document under the technical specification on system compatibility. • KRA shall not disclose any existing API. Bidders are to ensure the tool to be delivered must support API integration Please refer to Section II Technical Evaluation Criteria on page 30 to 37 of the tender document.
5.	What integration methods are supported (e.g., APIs, direct DB connections, ETL pipelines)?	Bidders are advised that all the information has been provided for in the tender document under the tool capability and specifications.
6.	Will unstructured sources (PDFs, scanned documents, bank statements, telephone records) be provided through existing repositories, or we need to design ingestion pipelines from scratch?	The bidder is expected to design ingestion framework for unstructured sources.
7.	Are there restrictions on accessing production databases directly, or should integration be limited to staging/replica environments?	Bidders are advised that the tool will not access any production environment.

Tulipe Ushuru, Tujitegemee!

2|3|2026

30 YEARS OF PARTNERSHIP

No.	Clarification Sought	KRA response
8.	Are there existing data quality framework, or should the vendor propose one?	Bidders are advised the Data Quality framework will be aligned to existing internal policies/frameworks.
Functional Use Cases		
9.	Beyond fraud detection, link analysis, and de-duplication, could you specify the investigative workflows the tool must support (e.g., entity resolution, geospatial mapping, predictive analytics)?	Bidders are advised that the information has been provided for in the tender document under the technical specifications.
10.	How will success be measured — reduction in investigation turnaround time, increase in detected cases, or other KPIs?	The mandate of the bidder is to ensure implementation of the tool is successful. The success in this project is therefore based on the successful implementation of the scope of the tender by the successful bidder.
User Environment and Access Control		
11.	What is the expected number of concurrent users and their roles (investigators, analysts, administrators)?	Bidder are advised that there are five (5) concurrent users.
12.	Will external agencies (e.g., law enforcement partners) require access, and if so, what role-based access control model is envisioned?	Bidders are advised that No external agencies will require access.
Deployment Model and Infrastructure		
13.	Is the solution expected to be deployed strictly on-premises, or can cloud or hybrid models be considered?	Bidders are advised that it will be On premise.
Maintenance and Support Expectations		
14.	Should the vendor provide on-site support staff, or will remote support suffice?	Bidders are advised that it will be both onsite and remote depending on the criticality.
Contractual terms and conditions		
15.	If the supplying contractor enters into a teaming agreement, will the experience of the subcontractors be considered?	Bidders are advised that the experience of the subcontractors will be considered. Please refer to Section II Vendor Evaluation Criteria on page 29 of the tender document.
16.	How many data points shall the solution connect to in this first phase.	Bidders are advised that there will be 10 data points
17.	Can a license agreement substitute the warranty, warranty is usually for Hardware	Please refer to Section II Tender Evaluation Criteria, Mandatory requirements on page 28 of the tender document.
TECHNICAL REQUIREMENTS COMPREHENSIVE SPECIFICATIONS: **2.3 Data Management** **2.3.2 Ability to ingest data through the application, internal systems and API integration**		
18.	Please clarify whether APIs for data exchange with existing departmental systems will be provided by the department, or whether API design and development is expected to be part of the bidder's scope.	Bidders are to ensure that the tool to be delivered must support API integration. Please refer to Section II Technical Evaluation Criteria on page 30 to 37 of the tender document.
Integration with Existing Data Sources: Seamless connection to organizational databases and other approved systems		
19.	Please confirm a list of: 1. Existing internal and external systems to be integrated ? 2. Database types currently in use (Oracle, SQL Server, PostgreSQL, etc.)?	Bidders are advised that; • KRA shall not disclose the source systems available in their data sources at this point. • Please refer to Section II Technical Evaluation Criteria on page 30 to 37 of the tender

No.	Clarification Sought	KRA response
		document on compatibility

Server platform tool compatibility;
The tool should have compatibility with Windows server 2019/2022, Linux RHEL 9 and above or equivalent and support deployment on a robust, scalable, and secure server platform capable of supporting high-performance data processing, multi-user access, and continuous system availability

No.	Clarification Sought	KRA response
20.	Please confirm if there is any preferred deployment: 1. On-premise? 2. Private cloud? 3. Public cloud?	On-premise

General

No.	Clarification Sought	KRA response
21.	Please specify the historical data period (years) and the estimated data volume: 1. Number of records to be ingested annually? 2. Maximum expected dataset size per investigation? 3. Concurrent investigations?	Bidders are advised that it is approximately a total of 10TB of data volume for a span of three years.
22.	Please confirm if there is real-time integration required, or is batch ingestion acceptable?	KRA is looking for a tool that will be able to integrate with internal and external systems. Please refer to Section II Technical Evaluation Criteria on page 30 to 37 of the tender document on compatibility.
23.	Please confirm if there is an existing centralized data warehouse/lake?	• Yes. KRA has a data warehouse but the solution is not expected to plug into this warehouse. • The tool must provide for compatibility for repository for both structured and unstructured data sources. • Please refer to Section II Technical Evaluation Criteria on page 30 to 37 of the tender document on compatibility.
24.	Please confirm whether the tool be required to integrate with external law enforcement systems?	No

Flexible Data Acquisition: Tools for importing structured/unstructured data files, manual data entry, and connecting directly to internal and external data sources

No.	Clarification Sought	KRA response
25.	Please confirm the types of unstructured data files is envisaged to be considered ?	images
26.	Please confirm if Kenya Revenue Authority will be envisaging to do manual data entry?	Manual data entry in the technical requirements is not inputting information but uploading of documents such as excel, pdf, CSV etc.

Secured Access and Auditability: Role-based access rights, configurable permissions, and audit logs to monitor system usage and maintain security compliance

No.	Clarification Sought	KRA response
27.	We assume the Kenya Revenue Authority have LDAP/AD directory available - please confirm the count of Users who will be accessing the Intelligence Analysis Tool ?	Bidders are advised that; • KRA uses LDAP • The tool should come with five (5) concurrent user licenses.

General Setup:
The bidder shall undertake Installation, Configuration, Testing, Deployment and Customization of the tool to meet the user's expectation

No.	Clarification Sought	KRA response
28.	Please confirm the number of environments Kenya Revenue Authority is envisaging to have for Intelligence Analysis	KRA will provide test and production environment for the general setup

Tulipe Ushuru, Tujitegemee!

KENYA REVENUE AUTHORITY
ISO 9001:2015 CERTIFIED

No.	Clarification Sought	KRA response
	Tool like - Dev Environment , Test Environment , Production Environment ?	
TECHNICAL REQUIREMENTS COMPREHENSIVE SPECIFICATIONS:		
2.3 Data Management		
2.3.4 Mobile forensics and telephone data import capability		
29.	What kind of data type is envisaged for the said data source Structured or Unstructured ?	All types of structured and unstructured data types.
30.	Extension of tender closing/opening date	Bidders are notified that the TENDER CLOSING/OPENING DATE has been extended to **11th March, 2026 at 11.00am.**

Bidders are advised to align their tender security with the new tender closing date so as to be valid for 365 days from the date of submission i.e. to be valid up to 10th March, 2027.

The clarification form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Dominic Oporo, HSC
FOR: DEPUTY COMMISSIONER - SUPPLY CHAIN MANAGEMENT

Tulipe Ushuru, Tujitegemee!

30 YEARS OF PARTNERSHIP