

## Public Notice

### Extension of Working Hours

Kenya Revenue Authority wishes to notify all taxpayers that **all iTAX Support Centres countrywide** have extended their working hours during this filing season from **7:00am - 9:00pm, Monday to Friday** and **Saturday from 8:00am - 1:00pm**.

The **Contact Centre** will also be accessible from **6:00am - 12:00am, Monday to Friday** and **9:00am - 4:00pm, Saturday to Sunday**.

The services are also available at **all Huduma Centres** from **7:30am - 6:00pm, Monday to Friday** and **Saturday from 8:00am - 1:00pm**.

REGION	TOWN	BUILDING	ROAD	WORKING HOURS
Nairobi	iTax Support Centre within Nairobi	Nairobi Railways Sports Club	Haile Selassie Road adjacent to Uhuru Park, processional way	7:00am - 9:00pm
		Sameer Park - Ground Floor	Mombasa Road between Standard Media Group and General Motors on Mombasa Rd	7:00am - 9:00pm
Southern	iTax Support Centre - Mombasa	Forodha House	Nyerere Road	7:00am - 9:00pm
	iTax Support Centre - Malindi	Malindi Complex - Ground Floor	Adjacent to Nakumatt Supermarket, Lamu	7:00am - 9:00pm
Central	iTax Support Centre - Thika	Thika House	Next Murata Farmers Sacco, Opposite Hindu Temple	7:00am - 9:00pm
	iTax Support Centre - Nyeri	Premier Plaza Ground Floor	Kanisa Road ,next to Ibis Hotel, on Kanisa Rd	7:00am - 9:00pm
North Rift	iTax Support Centre - Eldoret	Kiptagich House (Same building as Central Bank of Kenya)	Uganda Road adjacent to Nakumatt Eldo Centre, Uganda Road	7:00am - 9:00pm
South Rift	iTax Support Centre - Nakuru	Generation House, around West Side Mall	Next to Maya Emporium, Nakuru KRA office-Ground floor	7:00am - 9:00pm
Northern	iTax Support Centre - Mandera	KRA Customs Building	Isiolo, Mandera Road	7:00am - 9:00pm
	iTax Support Centre - Wajir	KRA Customs Building	Mandera Road	7:00am - 9:00pm
	iTax Support Centre - Isiolo	My Space Building, next to Isiolo Ardhi House	Isiolo Highway	7:00am - 9:00pm
	iTax Support Centre - Garissa	KRA Office, Garissa	Lamu Road	7:00am - 9:00pm
	iTax Support Centre - Embu	Mugo Hse-Ground floor, KIE Rd	Next to Shell Petrol Station, Kirimari	7:00am - 9:00pm
	iTax Support Centre - Meru	Angaine Plaza	Next to the Main Meru Bus Station, Meru KRA Office	7:00am - 9:00pm
Western	iTax Support Centre - Kisumu	Swan Centre Ground Floor KRA Office Kisumu	Opposite KIWASCO - Oginga Odinga Street	7:00am - 9:00pm
	iTax Support Centre - Kakamega	KRA Office Kakamega, Ground floor	Opposite Post Office-Huduma Centre	7:00am - 9:00pm
	iTax Support Centre - Kisii	Umoja Plaza	Next to Cooperative Bank	7:00am - 9:00pm
	iTax Support Centre - Bungoma	Moge Plaza	Moi Avenue	7:00am - 9:00pm
	iTax Help Desk - Malaba	OSBP Malaba	Eldoret-Malaba Road	7:00am - 9:00pm
	iTax Help Desk - Busia	OSBP Busia	Along Busia-Kisumu Road	7:00am - 9:00pm
	iTax Help Desk - Mbita	OSBP Mbita		7:00am - 9:00pm

**Deputy Commissioner Marketing & Communication**

**Disclaimer:** Taxpayers are notified that KRA will not accept responsibility for payments not received, credited and validated in the relevant Kenya Revenue Authority accounts **Corruption Reporting:** +254 (0726) 984 668, Email: corruptionreporting@kra.go.ke. **Short Messaging Services (SMS):** Dial (\*572#) or Text to 22572. Contact Centre: +254 (020) 4 999 999, +254 (0711) 099 999, Email: callcentre@kra.go.ke. **Complaints & Information Center:** +254 (0) 20 281 7700 (Hotline), +254 (0) 20 281 7800 (Hotline), +254 (0) 20 281 7800 (Hotline), +254(0) 20 343 342, Fax +254 (0) 20 341 342, Email: cic@kra.go.ke

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