



22<sup>nd</sup> February 2024

**RE: CLARIFICATION/ADDENDUM "SET 1"**

**SUPPLY, DELIVERY, RENEWAL, SUPPORT AND MAINTENANCE OF  
ORACLE CRM SOLUTION LICENCES FOR A PERIOD OF THREE (3) YEARS**

Kenya Revenue Authority wishes to inform prospective bidders of the change on the tender number as detailed below;

No	DESCRIPTION	AMENDMENTS
1.	<b>KRA/HQS/NCB-040/2023-2024:</b> Supply, Delivery, Renewal, Support and Maintenance of Oracle CRM Solution Licences for A Period of Three (3) Years	Bidders are advised that the tender reference number has been amended to; <b>KRA/HQS/NCB-045/2023-2024:</b> Supply, Delivery, Renewal, Support and Maintenance of Oracle CRM Solution Licences for A Period of Three (3) Years  Bidders are advised to note the changes in the tender reference number and effect the changes in the tender/response.

The change on the tender number does not change the substance of the tender.

The clarification/amendments forms part of the bidding document and are binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Bernard Mukundi

**For: DEPUTY COMMISSIONER - SUPPLY CHAIN MANAGEMENT**