

28<sup>th</sup> March 2024

**CLARIFICATION/ADDENDUM “SET 1”**

**KRA/HQS/NCB-054/2023-2024: PROVISION OF ISO/IEC 27001  
AUDITS FOR KENYA REVENUE AUTHORITY**

Kenya Revenue Authority wishes to inform prospective bidders of the amendments detailed below for the above tender.

No	Query/Requirement	KRA Response/Clarification
1.	Are there any processes that are outsourced by your organization?	Bidders are advised that no processes are outsourced.
2.	Does Client share any IT systems/Database/Telecommunication Systems?	Bidders are advised that KRA does not share any IT Systems/Databases or Telecommunication Systems.
3.	Dependency on outsourcing and suppliers including cloud services?	Bidders are advised that KRA has little or no dependency on outsourcing or suppliers
4.	Brief description of IT Infrastructure (Network, Servers, Security devices, etc) Describe or attach separately	Bidders are advised that owing to the sensitivity of the procurement item, KRA cannot provide the requested information at this stage. However, this information will be provided to the lowest evaluated bidder prior to contracting.
5.	IT Infrastructure Complexity?	KRA's Infrastructure ranges across many different IT platforms, servers, operating systems, databases and networks
6.	Information System development	KRA has some in-house and outsourced systems/application for various business needs.
7.	Please specify exclusions from Annexures A (if any)	A 18.1.5 Regulation of cryptographic controls
8.	Please specify information security related legal regulatory requirements applicable to your organization	KRA is regulated by the Constitution of Kenya, 2010 and the KRA Act.
9.	Do you have any ISMS records that cannot be made available for review by the Bureau Veritas Audit Team because they contain Confidential or Sensitive Information?	KRA wishes to notify all bidders that all records will be availed for the procurement item.
10.	If there are multiple locations (sites) within the certification scope, please provide details for each site	Refer to <b>Annex I</b> below.
11.	Must duly fill, sign and stamp Tender Securing Declaration Form. Tender Securing Declaration Form must be valid for a period	This requirement has been expunged since bidders are expected to submit a bid security valid for 365 days as per the Instructions in the Tender Notice.



# KENYA REVENUE AUTHORITY

ISO 9001:2015 CERTIFIED

The clarification form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Rhodah Nzovila

**FOR: DEPUTY COMMISSIONER - SUPPLY CHAIN MANAGEMENT**



# KENYA REVENUE AUTHORITY

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## ANNEX I

<b>SITE (LOCATION) - Please provide full address</b>	<b>Total Number of personnel under scope of certification</b>	<b>Main Operations/ Activities at the site</b>
Times Tower, Central Business District Nairobi	826	<ol style="list-style-type: none"><li>1. Customs and Border Control (Valuation, Transit Cargo Monitoring. )</li><li>2. Domestic Taxes (Corporate Taxpayer Account Management (Refunds &amp; Debt) &amp; Medium Tax Payer office (MTO))</li><li>3. Corporate Support Services (Human Resources, Finance (Payment of Duty and Taxes), Facilities and Logistics and Safety and Security, ICT (All Sections))</li><li>4. I&amp;SO (Cyber Operations Surveillance &amp; Education, Policy and Compliance)</li></ol>
Sameer Park, Mombasa Road, Nairobi	68	<ol style="list-style-type: none"><li>1. Domestic Taxes (Tax Payer Services)</li><li>2. ICT (SD&amp;BA)</li><li>3. Customs &amp; Border Control (Profiling &amp; Targeting &amp; Bonds Management)</li><li>4. Safety and Security</li></ol>
Ushuru Pension Tower, Upper Hill, Nairobi	50	Corporate Support Services <ol style="list-style-type: none"><li>1. ICT (ITI)</li><li>2. Safety and Security</li></ol>
Ushuru Pension Plaza, Westlands, Nairobi	286	<ol style="list-style-type: none"><li>1. Domestic Taxes (Large Tax Payer Office (LTO) &amp; Competent Authority Office (CAO))</li><li>2. Safety and Security</li></ol>

*Paula*  
29/05/2024

